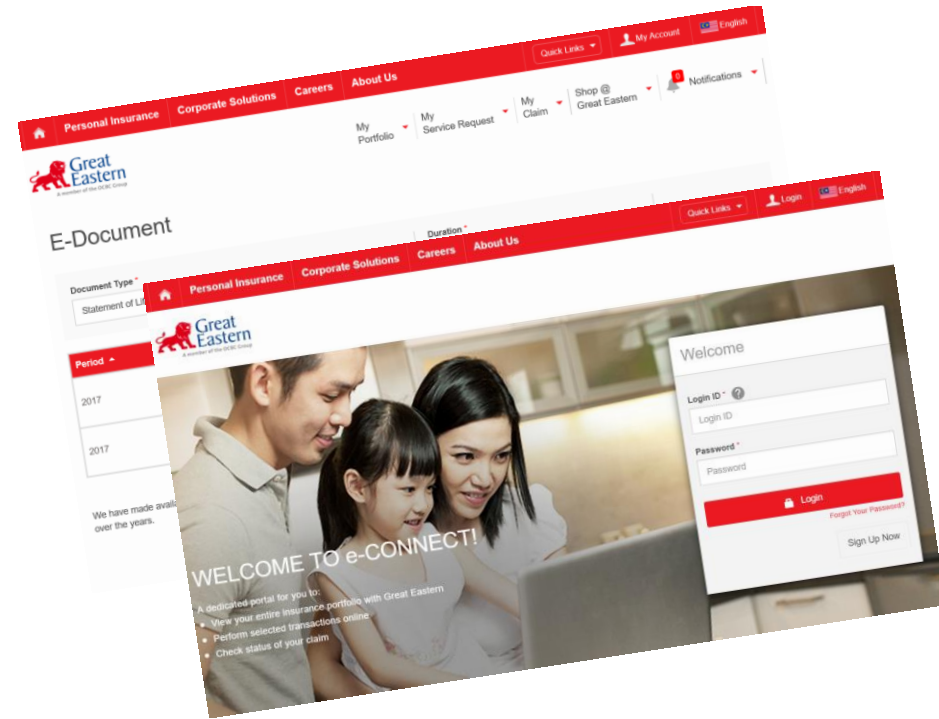


e-Statement Guide in e-Connect

Quick Guide



e-Connect – Login with Great ID

e-Connect Login screen

Visit us at www.greateasternlife.com/my or our direct link : econnect-my.greateasternlife.com



Log in to e-Connect

Effective 8 August 2020, we have discontinued Identity Login. Please use Great ID to access e-Connect. To migrate your old e-Connect ID, click [HERE](#)

Log in with Great ID

Do not have a Great ID?
[Register now](#)

1
Click on 'Log in with Great ID'

WELCOME TO e-CONNECT!

A dedicated portal for you to:

- View your entire insurance portfolio with Great Eastern
- Perform selected transactions online
- Check status of your claim

Need help? Calling in Malaysia 1300-1300 88
Calling from overseas +603 4259 8888

[Email Us](#) [Visit Us](#) [Make a claim](#) [Find a Life Planning Advisor](#)

e-Connect – Login with Great ID

e-Connect Login screen

The image shows a login interface for Great ID. On the left is a grey sidebar with the 'Great ID' logo and a description of the service. The main area is white and contains the login form. Annotations include a yellow circle with the number '2' pointing to the Great ID input field, a yellow circle with the number '3' pointing to the 'SUBMIT' button, and a yellow box with text explaining the input field. A red 'SUBMIT' button is at the bottom right of the form area.

Great ID

LOG IN

Log in with your Great ID

Great ID

Don't have a Great ID? [Get one now.](#)

PASSWORD

[Forgot your password?](#)

Click SUBMIT

SUBMIT

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

Great Eastern
TAKAFUL

Having trouble? [Contact us.](#)

2

Enter your Great ID (E-mail used to register Great ID) and password

3

e-Connect – Login with Great ID

OTP Request

4

Enter six-digit OTP code sent to your mobile number.

Click 'NEXT'

Great ID

VERIFICATION THROUGH MOBILE NUMBER

One-Time Password (OTP)

Please enter the six-digit pin sent to your mobile number: +60*****488

493773

Did not receive your pin? [Send again.](#)

NEXT

Having trouble? [Contact us.](#)

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.



e-Connect – Login with Great ID

Terms of usage

 [Personal Insurance](#)

 [Corporate Solutions](#)

 [Careers](#)

 [About Us](#)

[Quick Links](#) 

 [Login](#)

 [English](#)



Great Eastern e-CONNECT Account Agreement

Terms and Conditions

Understanding your rights, obligations and responsibilities

In the following paragraphs, "you" refers to all persons who are named under the account and Great Eastern Life Assurance (Malaysia) Berhad, Great Eastern General Insurance (Malaysia) Berhad and/or their holding company and/or their subsidiaries and/or the subsidiaries of their holding company shall be collectively referred to as "Great Eastern Group".

In using the Internet to gain access to your account, you will be exposed to the following risks:

1. If you do not have sufficient technical knowledge or you do not take safety precautions, unauthorised people may gain access to your computer or internet-linked devices.
2. Unauthorised people may without your knowledge gain access to your computer and monitor your regular access to your account and your transactions with your account.
3. There may be computer viruses or other malicious software which may interfere with your access to your account.
4. If you access your account through a public computer, this may expose your account to viruses and malicious software.

You are liable for all instructions and transactions carried out through the use of your User-ID and password to access your account whether or not authorised by you. In particular, if you:

- i. fail to comply with the following **Terms and Conditions**;
- ii. disregard the security measures which you must take; or
- iii. fail to take precautions when using the Internet to access your account.

Great Eastern Group will not be liable to you.

All charges, if any, in accessing your account will have to be borne by you.

[Great Eastern e-CONNECT Account Agreement](#)

Terms and Conditions

The following terms and conditions ("Terms and Conditions") will govern the use of the web-account granted by Great Eastern Group to you. By using this e-CONNECT Portal (hereinafter referred to as "e-CONNECT"), you have agreed to be bound by these Terms and Conditions.

1. Once you have been given an account, you will be able to access your account with your user identification number ("ID No.") and chosen password.
2. The access of your account must only be through the use of your ID No. and password. You must not reveal your password to anyone and you must take all precautions to ensure that your password is not disclosed to anyone. If you know or have reason to suspect that your password has been compromised or used by another person without your consent, you must change your password and inform Great Eastern Group immediately.
3. You must not reveal the one-time password (the "Security Code") delivered via Short Message Service ("SMS") to your mobile phone or otherwise generated by or delivered by any other means as Great Eastern Group may designate from any time in Great Eastern Group's discretion to any other party and shall take all steps as may be necessary to prevent the disclosure of your Security Code to any other person. You shall immediately notify Great Eastern Group if (a) you have any reason to believe that the confidentiality of your Security Code has been compromised or that your Security Code has been used in an unauthorised manner and/or (b) there has been any loss, theft, replacement or change of number of your mobile phone used to generate the Security Code. You shall be solely responsible and liable for any losses or damages arising from or in connection with your failure to comply with this Clause 3.

I Disagree

I Agree

[Back to top](#) 

5

Read & Accept 'Terms and Conditions & Agreement'

Click 'I Agree'

e-Connect

Dashboard

6

Select 'My Document'

The screenshot displays the Great Eastern e-Connect Dashboard. At the top, a red navigation bar contains links for Personal Insurance, Corporate Solutions, Careers, and About Us, along with a Quick Links dropdown, My Account, and English language selection. Below this, a secondary navigation bar features the Great Eastern logo and a series of menu items: My Portfolio, My Document (highlighted with a red box and an arrow from the instruction 'Select 'My Document''), My Service Request, My Claim, Shop @ Great Eastern, Notifications (with a red badge showing '0'), and Logout. The main content area is titled 'Your coverage analysis on Life Protection' and includes a 'Your Benefits Coverage' section. This section lists three coverage types: Death coverage (indicated as 'You are covered'), Total & Permanent Disability coverage, and Legacy Planning. A callout box on the right encourages users to 'Get a review' to ensure all protection gaps are addressed and provides contact information for the Customer Service Careline. A 'View Policy Details' button is located at the bottom of the dashboard.

Great Eastern
A member of the OCBC Group

My Portfolio | **My Document** | My Service Request | My Claim | Shop @ Great Eastern | Notifications | Logout

Hi [User Name] Last Login: [Last Login Time]

Your coverage analysis on Life Protection

Your Benefits Coverage

- Death coverage** You are covered.
- Total & Permanent Disability coverage**
- Legacy Planning**

Get a review
To ensure all your protection gaps are addressed, please contact your friendly Great Eastern Life Planning Advisor today for a review.

You may call our Customer Service Careline at 1300-1300 88 for further information.

The information presented herein covers the key benefits of your current in-force policies. For more details, please refer to your policy contract or contact [Customer Service](#).

[View Policy Details](#)

e-Connect

My Document

This screenshot shows the 'My Document' dropdown menu in the Great Eastern e-Connect interface. The menu is open, displaying options: Important Notification, Letter, Policy Contract & Endorsement, Tax Invoice, and Statement. The 'Statement' option is highlighted with a red rectangular box. A yellow callout box with the text 'Select 'Statement'' has an arrow pointing to the 'Statement' option. The background of the page shows the user's profile with a yellow circle containing the number '7', the Great Eastern logo, and navigation links for My Portfolio, My Document, My Service Request, My Claim, Shop @ Great Eastern, Notifications (with a red badge showing '1'), and Logout. Below the navigation bar, there are circular icons for LIFE, LIFESTYLE, and HEALTH, and a section titled 'Coverage analysis on Life Protection' with a 'Death coverage' status bar indicating 'You are covered.' and a last login timestamp of '20 Feb 2020 04:05 PM'.

or

This screenshot shows the 'My Important Notification' dropdown menu in the Great Eastern e-Connect interface. The menu is open, displaying options: Important Notification, Letter, Policy Contract & Endorsement, Statement, and Tax Invoice. The 'Statement' option is highlighted with a red rectangular box. A yellow callout box with the text 'Select 'Statement'' has an arrow pointing to the 'Statement' option. The background of the page shows the user's profile with the Great Eastern logo, navigation links for My Portfolio, My Document, My Service Request, My Claim, Shop @ Great Eastern, Notifications (with a red badge showing '1'), and Logout. Below the navigation bar, there is a search bar with a magnifying glass icon and a 'Clear' button. At the bottom right, there is a 'Back to top' link with an upward arrow icon.

e-Connect

My Document

8



My Portfolio ▾

My Document ▾

My Service Request ▾

My Claim ▾

Shop @ Great Eastern ▾

1 Notifications ▾

Logout

My Statement ▾

Select 'Document Type'

Select 'Duration'

Click Search

Document Type *

Premium Paid Statement ▾

Please select

Cash Bonus Statement

Investment Linked Plan Annual Statement

Investment Linked Plan Opening Statement

Premium Paid Statement

Premium Paid Statement (Group)

Reversionary Bonus Statement

Duration *

Please select ▾



Clear

Back to top

Ne

8888

Email Us

Visit Us

Make a claim

Find a Life Planning Advisor

e-Connect

My Document

9

 **Personal Insurance** **Corporate Solutions** **Careers** **About Us** Quick Links ▾  My Account  English

 My Portfolio ▾ My Document My Service Request ▾ My Claim ▾ Shop @ Great Eastern ▾  0 Notifications ▾ Logout

My Document

Document Type *
Premium Paid Statement ▾

Duration *
2018 ▾

 Clear

Period ▴	Document Name ▴	Policy Number, Plan Name	Actions
2018	Premium Paid Statement	 CASH PLUS	

Statement listed as per policies

Click icon to **view/download** statement

End